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Dr. Amin Controllers Pvt. Ltd.

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COMMODITY CONTROLLERS &
ANALYSTS, MARINE SURVEYORS,
COLLATERAL MANAGERS,
TECHNICAL & INDUSTRIAL INSPECTORS



MANAGEMENT POLICY

'Dr. Amin Controllers Pvt. Ltd.'

will

- ✦ Ensure neutrality and impartiality in the execution of these services always on a without prejudice basis.
- ✦ Conduct all interventions at the places of inspection by strictly adhering to international, regional, national standard methods and/or established procedures and norms in keeping with customer's requirements.
- ✦ Attend to all observation and implementation of services with the highest level of professionalism to ensure the protection of the customers' interests and obligations.
- ✦ Continually improve the effectiveness of its Management Systems through the application and implementation of quality objectives and internal audits of operations and administrative processes.
- ✦ Not engage in any Material & Goods Trading or Commercial Selling & Buying activities.
- ✦ Ensure from all its employees that there is no conflict with any related entity in which it has a financial or commercial interest and to whom it is required to provide its services.
- ✦ Ensure from all its employees, confidentiality of all information received during providing services; to the extent that such information is not already published or otherwise available in the public domain.
- ✦ Ensure from all its employees, to prohibit the offer or acceptance of a bribe in any form including kickbacks on any portion of the contract payment.
- ✦ Only present itself and conduct marketing/business development activities, including any comparisons with or references to competitors or their services, in a manner that is truthful, factual, and not deceptive or misleading.
- ✦ Prohibit the use of any routes or channels for provision of improper benefits to or receipt of improper benefits from customers, agents, contractors, suppliers, or employees of any such party or government officials.
- ✦ To continuously develop staff competencies, creativity, empowerment, and accountability through development training programs as well as encourage management involvement, leadership, and commitment.
- ✦ Ensure that all DACPL staff comply with and adhere to the applicable internal and external regulatory and compliance requirements regarding workplace safety and security.
- ✦ Ensure to respond to customer and client complaints in a timely, respectful, and responsible fashion.
- ✦ DACPL is an equal opportunity employer and service provider that does not discriminate based on gender, age, race, religion, and nationality.



Siddharth R. Amin
Siddharth R. Amin
Managing Director

**GAFTA & FOSFA Member Superintendents
Nationwide Services**

Laboratories : Kandla, Mumbai, Chennai, Kakinada, Kolkata, Vishakapatnam & Paradip